



Great River

HEALTH

Telehealth App Instructions For Patients

STEP 1: Download the app by searching for Great River UC in the app store, clicking the link or scanning the QR Code below.

For Android Devices



<https://play.google.com/store/apps/details?id=com.app.greatriveruc>

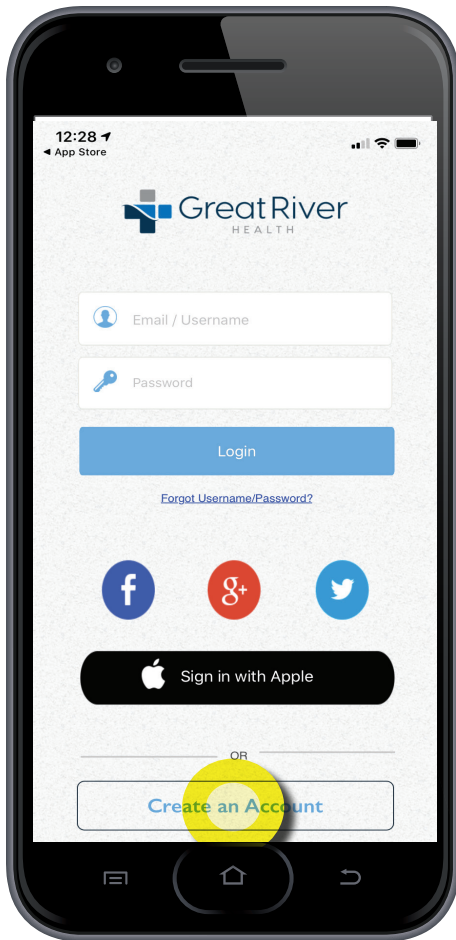


For iPhone IOS Devices

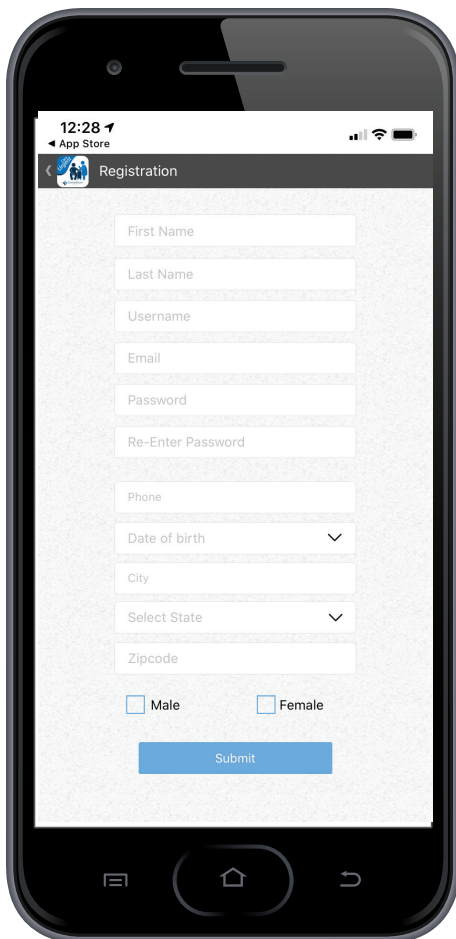


<https://apps.apple.com/us/app/greatriver-uc/id1454805568>

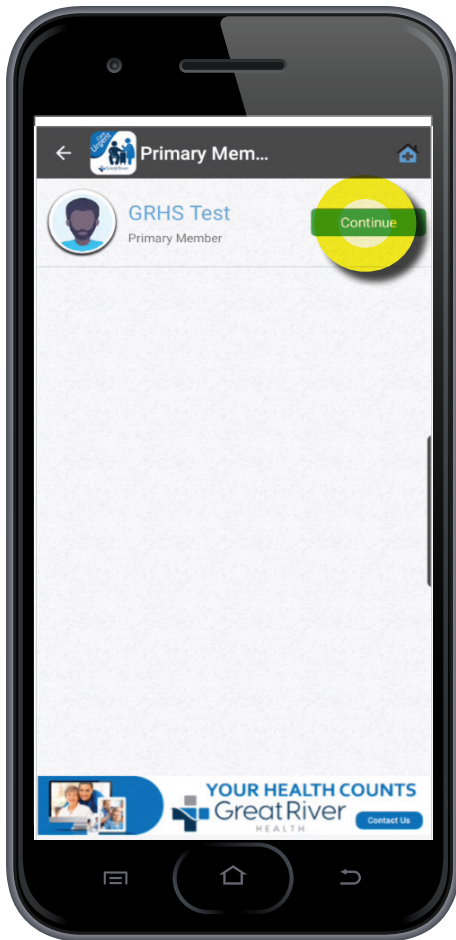




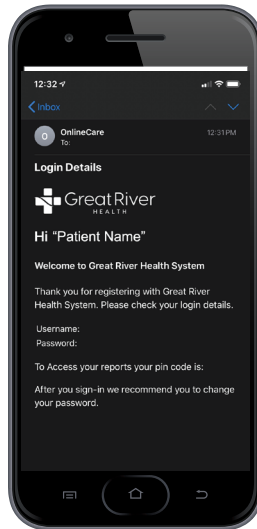
STEP 2: Upon launching the app you are presented with options to login. Select create an account.



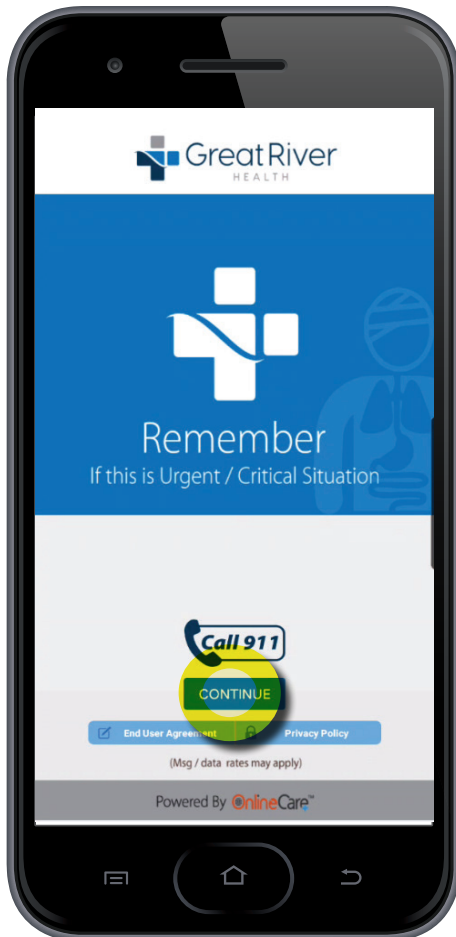
STEP 3: Fill out your information and hit submit.



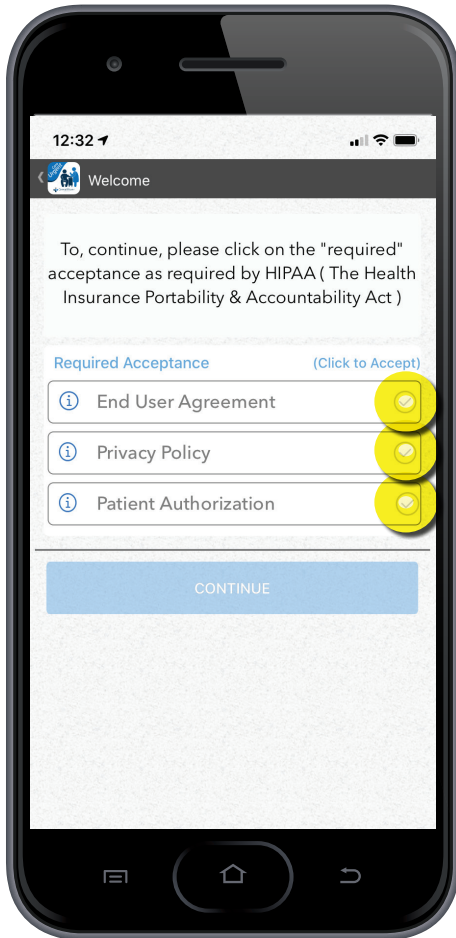
STEP 4: The next page takes you to your account details - select continue to proceed.



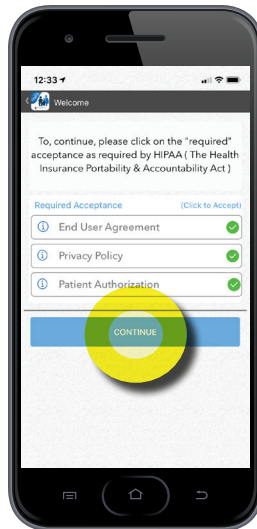
Screen may appear differently on devices.



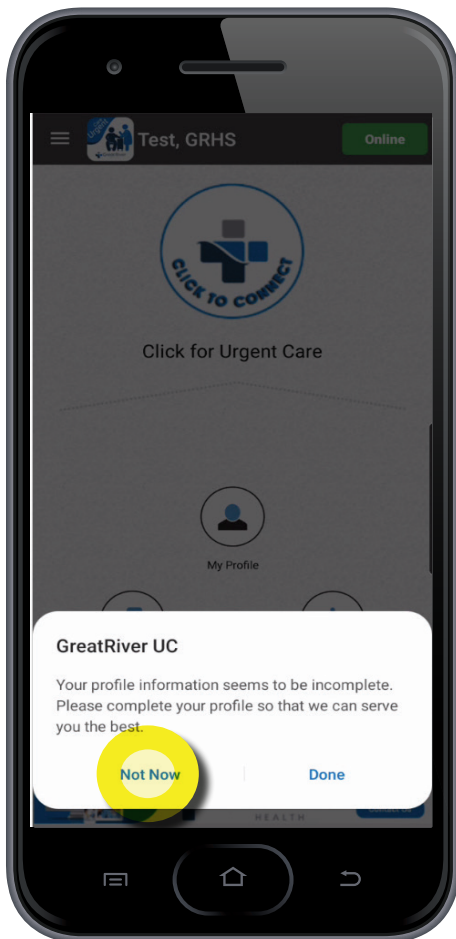
STEP 5: If this is an emergency hit the call 911 button. If you would like to continue your urgent care visit, hit continue."



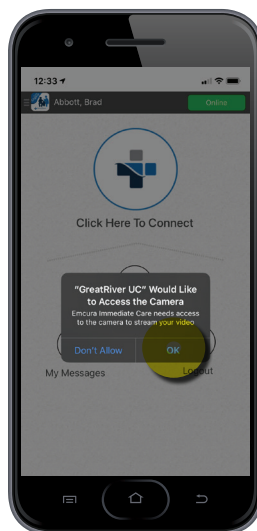
STEP 6: Click accept for all three "Required Acceptance."



Once reviewed, and checked, hit "continue."



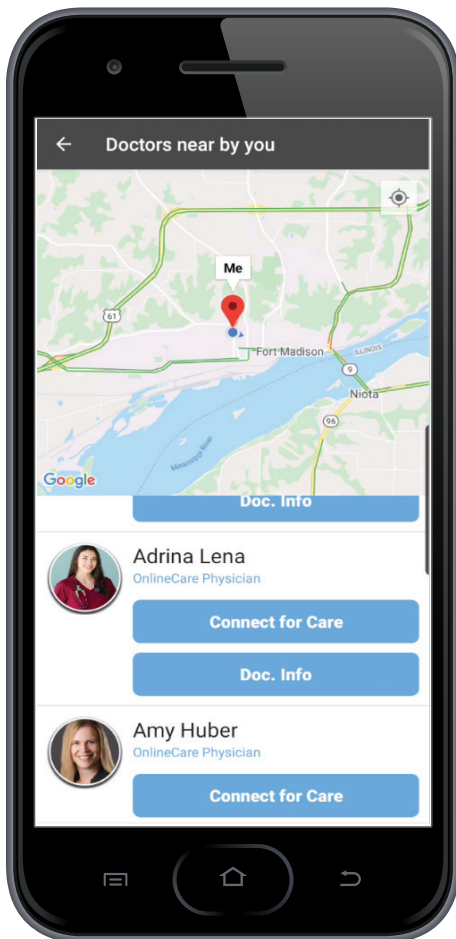
STEP 7: You may get a notification to update your information, go ahead and click "Not Now"



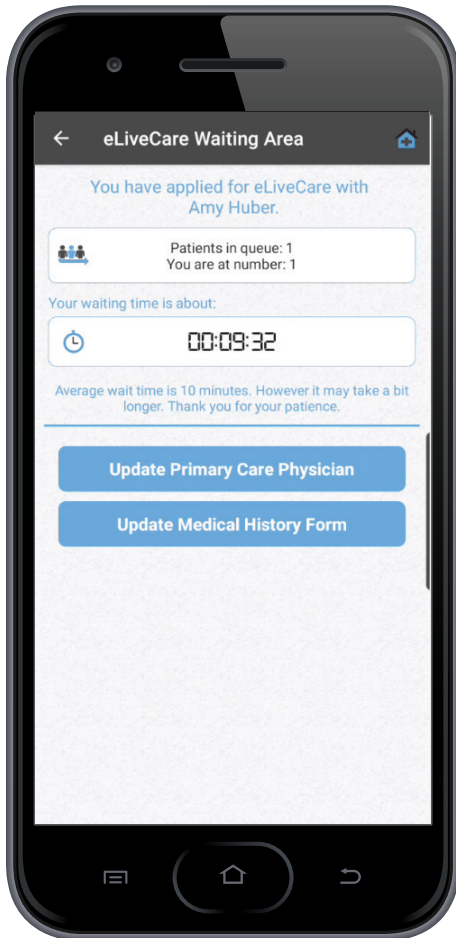
May ask to connect to access the camera, click "OK."



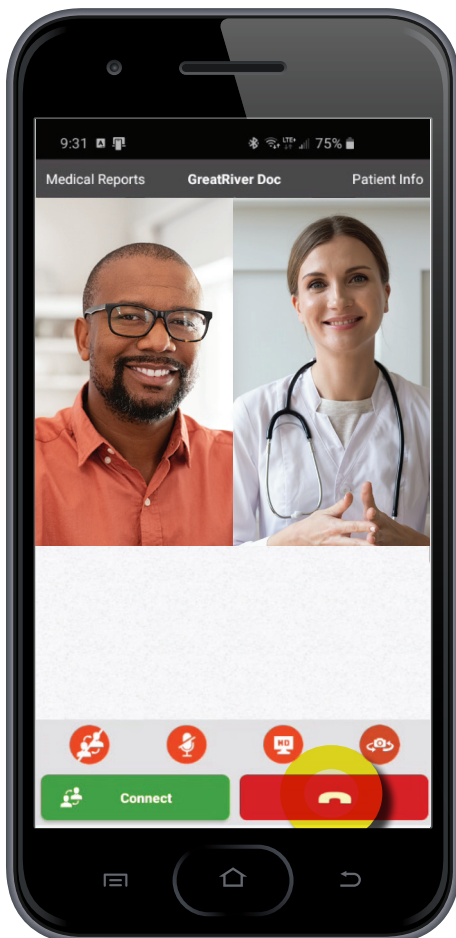
STEP 8: Start your visit by clicking on the “Click to Connect” icon at the top of the page.”



STEP 9: You will choose your provider from the list of providers, click connect for care to start your appointment with your provider.



STEP 10: The waiting area will show you the expected wait time. Do not hang up.



STEP 11: Once the Provider joins, you will see the video feed and begin your visit. To discontinue the visit, hit the red bar.



Your health counts.